



To: Residents, Families, Visitors, Companions, Volunteers and Staff

From: Laurie Cerqueti, CEO

Date: March 12, 2020

Subject: COVID-19

The Simkin Centre Management Team is up to date on the COVID-19 concerns and we are receiving regular communication from the WRHA and Shared Health. We are proactively taking steps to reduce the risk of this virus making its way into the facility and have infection control practices in place in the event COVID-19 were to affect our staff or residents.

Please refrain from visiting the Centre if you are sick (with fever, cough or difficulty breathing), show any symptoms related to this virus (see attached Public Health Factsheet) or have travelled outside of Canada in the last 14 days. Staff, volunteers and companions are to follow protocols outlined from Shared Health.

The best protection is frequent hand washing with soap and water for a minimum of 15-20 seconds or use of hand sanitizer, avoid touching your eyes, nose or mouth and cough and sneeze into your sleeve, not hands. We will update you as more information becomes available.

Thank you for your cooperation in keeping our Residents well.